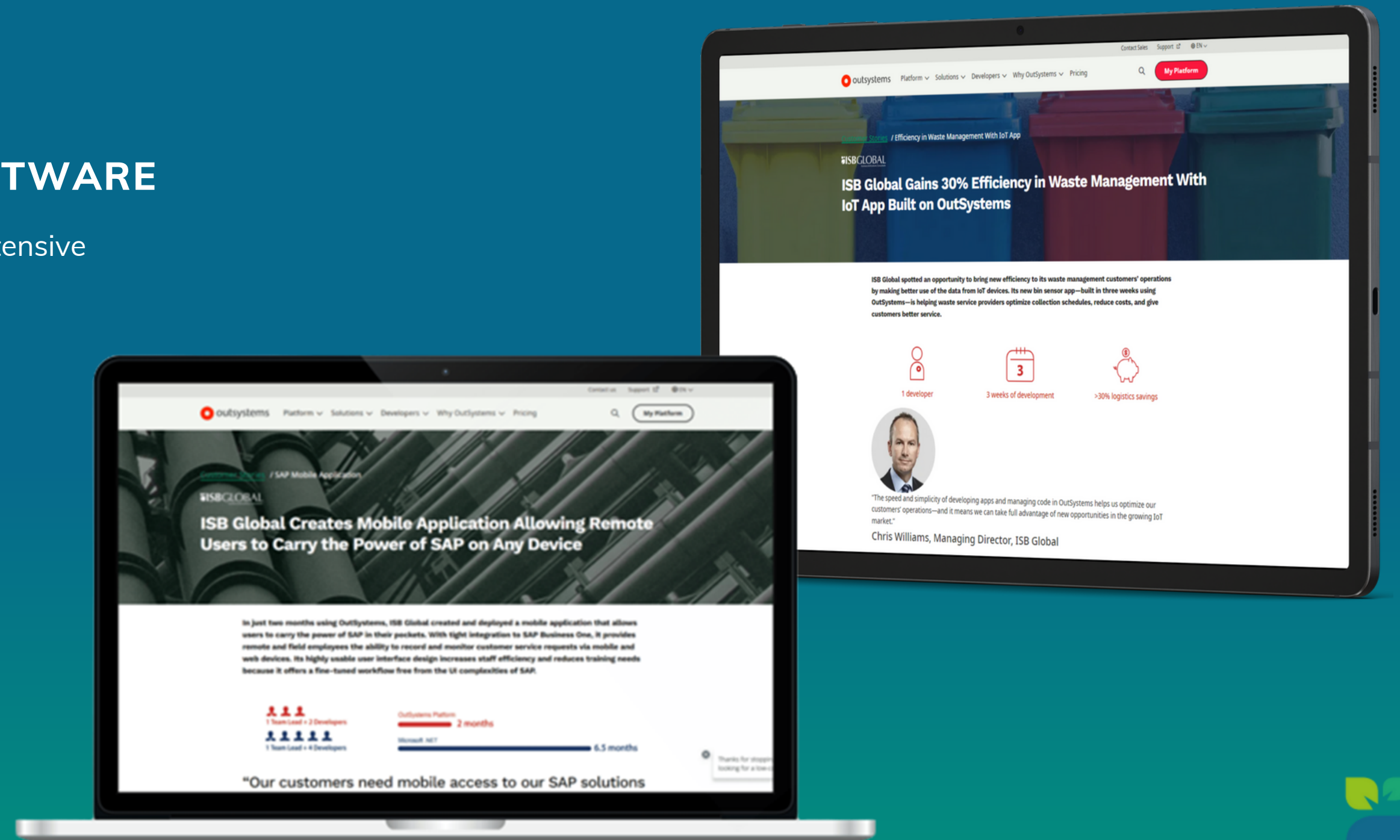


ISB Global Smart Solutions

GREAT IDEAS INTO BRILLIANT SOFTWARE

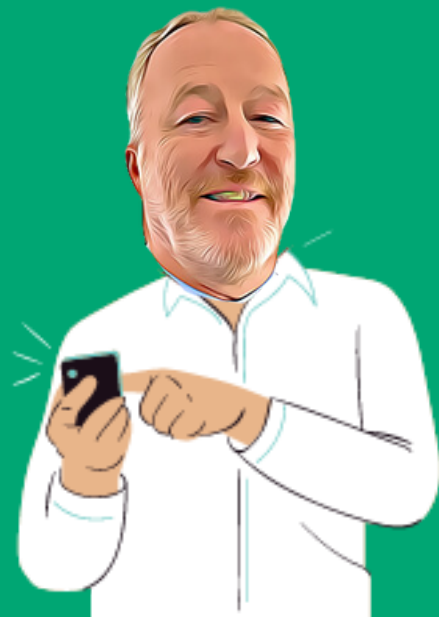
An overview of our OutSystems Digital Factory, our extensive experience, competencies, and go-to-market value.



Decades of Unparalleled Expertise.

We have extensive experience in scoping, designing, developing, testing, and deploying software applications.

Our business analysts work to drive digital transformation for our clients.



ISB bring together the brightest minds in the industry focused on low code digital transformation. Our team has a combination of passion, and excellence ensuing ISB Global Smart Solutions remains as the UK's leading OutSystems Digital Factory.

At ISB Global Smart Solutions, we are unique in the market place. Not only are we a partner, reseller and trusted development partner since 2013, we are also a customer of OutSystems. As a customer we know how to deliver software that actually works, is architected correctly, founded on an effective data model, is secure and with robust authorizations.

Over 80 expert developers, more than 20 years of experience and 64 unique applications developed.



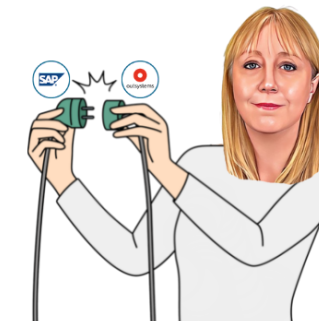
**Application
Matrix**

01



**Patterns &
Features**

02



**SAP
Integration**

03



**Development
Support**

04








01 Applications to innovate, integrate & extend.

We develop business critical solutions, built for change and fit for purpose. We are proud to deliver a catalogue of applications, and an SAP S4Hana integration engine.



Our catalogue of applications include functions from CRM, Customer Service, Order Management, Customer & Supplier Portals, Routing & Scheduling, Driver Apps, Data Exchanges and Reporting. We have a keen interest in the Environment Sector, with a 6000 Application Object to cover the end to end sector processes. These applications can be used out of the box or as a base for your vision. Our application matrix below:

 Buying & Selling	 Service Planning	 Transport & Logistics	 Site & Recycling	 Financial Control
CRM & SRM	Service Directory	Demand Management	Weighbridge App	Billing/Payment Manager
Bid Management	Services Catalogue	Resource Management	Inspection App	Integrated Order to Cash
Customer & Supplier Service Centre	Contracts	Route Planning	Cash & Payment Management	Integrated Purchase to Pay
Customer Portal	Work Order	Route Execution	Device Management	Integrated Finance, Accounting & HR
Supplier Portal	Work Order Manager	Driver App	IoT Site Management	ERP Connector
Compliance App	Work Order Processor	Mapping and Optimisation	Asset Management	Data Uploaders, including M&A Management
DocuSign Application	Pricing	IoT Field Management	Stock Management [ERP]	Asset Maintenance



02 Patterns & Features to Accelerate.

High-level reusable features, patterns or methods (technical or functional) we have developed on top of the OutSystems best practices.



Over the past 10 years, ISB Global Smart Solutions have developed several brilliant patterns and features, built-in OutSystems that are used for our own applications and those of our customers alike.

These patterns and features include:

- Security Group Management
- Security Data Segregation
- Approval Engine Management
- Multi-Currency
- Condition Management
- Live Style Guides
- DocuSign Integration
- ERP Integration
- Scheduled Job Management
- Business Object Management
- Grid Report Management
- Data Upload Tool
- ERP-Compatible Enterprise Structure
- End User Configuration Management
- Database Design Management
- Unique Number Ranges

[Click to view our patterns and features documentation.](#)

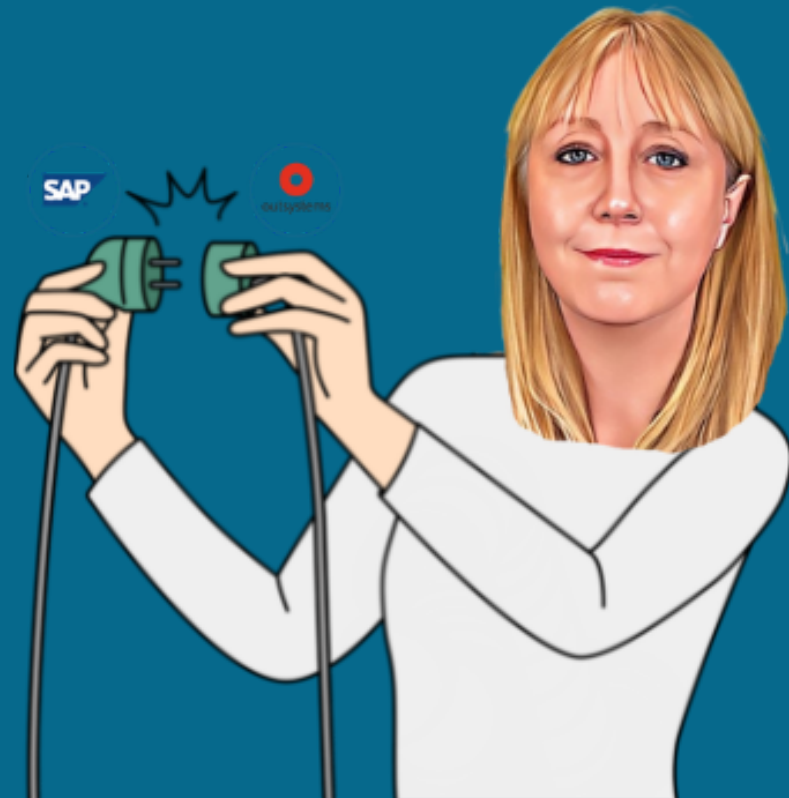


ISBGLOBAL SMART SOLUTIONS	
outsystems	
ISB Global Smart Solutions	
Patterns and Features List	
The page sets out the high-level reusable features, patterns or methods (technical or functional) ISB has developed on top of the OutSystems best practices which can be leveraged into any new product. It is not customer or project specific.	
The page is intended for anyone who needs or wants to understand more of the OutSystems solutions ISB has developed. These exclude any OutSystems standard features.	
Topic	Description
Security Group Management	Users: Employees, IT Support, Customers or Vendors who need to access specific functionalities, reports, screens or processes. Within Security group management we have built a framework where you can create these groups and assign the required reports, screens or processes based on the type of user. No need to manage at user level. Management of the security groups has its own security framework with processes and rules for admin. Example: Security group for Customer Portal, where access needs to be granted to relevant customers.
Security Data Segregation	Specific user groups may need to see data for a specific region, area, customer type or business object status. This is achieved in the built framework called data segregation where the level of data segregation is defined based on business requirements and then implemented with a standard pattern to be consistent throughout the OutSystems application.
Approval Engine Management	Each company will have different rules on who is allowed to approve and when approval is needed. Several levels of approval may be required. Approval Engine Management is built for configuring levels, standard approval patterns and rules which can be configured by an IT user. IT provides a proven, standardised way of implementing approval management. Please note this is not the same as the DocuSign Integration management solution for end customer and legal purposes (See DocuSign below).
Toast Messages	A toast message is a pop-up you see on a website or program next to your name as a warning, info or an action item needing your attention. It was built to toast messaging best practices and is part of our standards.
1 Page	



03 Unlock the power of your systems.

Integrate SAP to OutSystems and instantly connect Accounts, Finance, Business Partner, Customer, Supplier, Web Portal integrations and much more.



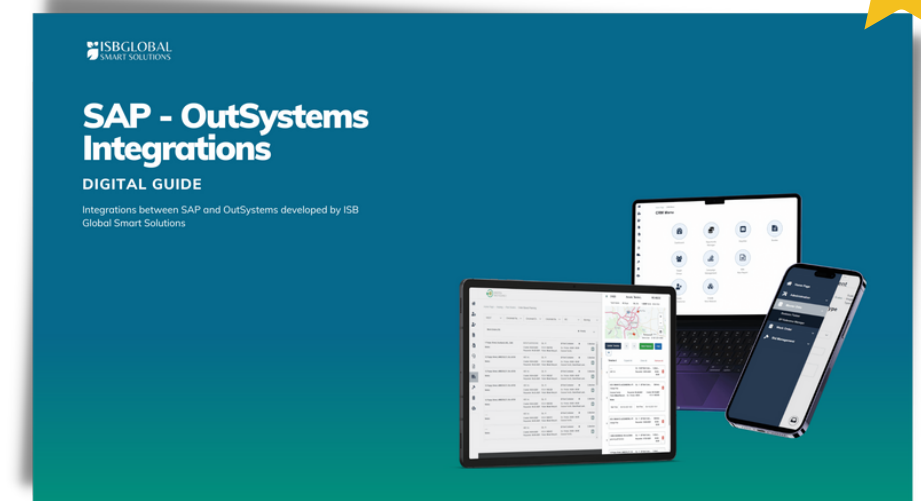
ISB Global Smart Solutions produce SAP accelerators to help speed the time-to-value for OutSystems customers that want to extend their SAP applications with a high-performance low code solution.

Over 80 business scenarios delivered within 27 pre built interface including; Accounting, Finance & Stock, Business Partner, Customer & Supplier Services, Logistics and Payments Integrations developed between OutSystems and SAP.

Our integrations are best of breed and built for purpose utilizing SAP Cloud Platform Integration (CPI). SAP CPI provides the following additional benefits:

- A central point to manage your entire System Landscape
- Built in message monitoring & alerting
- Automatic email alerts on integration errors
- Token security as standard
- Prebuilt integration packs and business events
- Easy re-usability of code and services
- Easily connected omni-channel experiences for all
- Build low-code APIs using graphical mapping editor

**Click to download the
Integrations guide.**



04 Develop quicker, scale faster.

Our OutSystems Innovation as a Service model solves talent-shortage pains by providing a range of options to help deliver digital transformation.



Our Innovation as a Service commercial model is comprised of three service offerings:



Staff Augmentation

Providing skilled resources to work with your current teams under your management and following your standards.



Project Work

Providing an agile team to deliver a project defined by you, under ISB's supervision, with regular reporting into your program management.



Code Acceleration

Following either of the above service offerings, this could then include ISB's current products, features and patterns into your own applications.

Following our project methodology we would translate business user stories into Jira, where they are appropriately discovered and scored, with the velocity then tracked on a scrum or Kanban basis. As a minimum for any project we include; an Engagement Manager, Scrum Master, Tech Lead, Developers and QA Resources.

Our model is made for our customers. It is more flexible and can scale faster and more efficiently than traditional outsourced models. That means that new functions, new projects, or concepts can be launched and completed quicker to the highest standards, The program focuses on reducing risk and cost.



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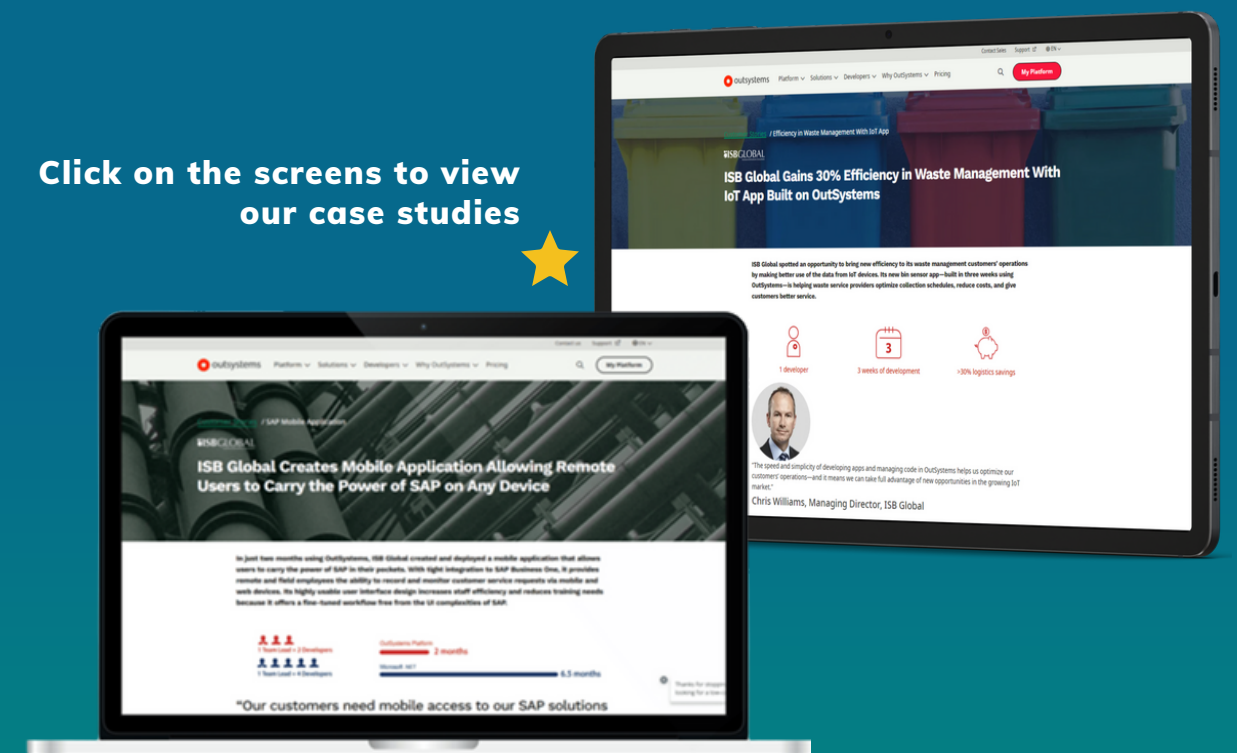
www.isb-smartsolutions.com



OutSystems

Free Demo

Click on the screens to view
our case studies



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